

**Q What can Love INC provide for me in the way of resources?**

**A** Love INC has resources available through its supporting network of local Christian churches. Some of the typical resources which may be made available to the client who is faithful in this program are:

- Firewood
- Clothing, coats
- Transportation
- Food/Toiletries
- Electrical Repair
- House Cleaning
- Resume preparation
- Auto repair
- Prayer support
- Fresh Meat
- Home Repairs
- Dental Check-ups
- Tutoring
- Furniture
- Bedding & blankets
- Visitation
- Plumbing Repair
- Gas Vouchers
- Household Supplies
- Tax Assistance
- Optical assistance
- Garden Produce
- Bicycles

**Q When will I be allowed to use these resources?**

**A** A client must comply with the guidelines of the Budget Counseling Program. The resources are made available through incentive vouchers earned by attendance at the Budget Counseling Program and through ongoing cooperation with one's budget advisor.

The process for requesting voucher resources is outlined in the Orientation Packet.

Love INC is a clearinghouse and referral agency. The churches depend on us to make sure their resources are made available only to those who are sincerely interested in committing to a plan of positive action. We cannot reward destructive, negative habits with these precious resources. We are responsible to God and our supporting Christians for being good stewards of the resources they provide our community through Love INC and we do not take that responsibility lightly.

**Q How does one let Love INC know if non-voucher resources are needed?**

**A** If the client's advisor is made aware of and agrees with the client's need, the advisor will put the request on the Weekly Progress Report. The Love INC office will gather any needed information and *authorize* it with the office.

**Q What if one decides to drop out of the NEW HOPE Relational Program?**

**A** Everyone is free to make his/her own choices. However, it must be understood that the client is responsible for the consequences for his/her own decision.

One of the consequences of dropping out of the program is that the client will no longer be able to use the Love INC resources, nor will the budget advisor be responsible for maintaining contact with the client. The client's file will be marked "closed" and no further assistance will be made available to the client unless he/she makes contact with the Love INC office and a re-evaluation is done.

**Q Are there any other classes available than Budgeting?**

**A** Once a client has completed the required Budget Classes, alternative classes are offered, such as Parenting, Cooking, Life Skills, Gardening & Canning, Bible study, and Job Readiness.

**Clearinghouse Hours:**  
**Monday—Friday 9:30 a.m.—1:00 p.m.**



# New Hope Relational Program

## Budget Client Information



A self-help program designed to help people find the way out of financial bondage and into a debt-free way of living, using the standards of the Word of God."

**LOVE INC OF TREASURE VALLEY**

### Helping Churches Help People

16446 Franklin Blvd.  
P.O. Box 3404  
Nampa, Idaho 83653

Phone: 208-466-7810  
Fax: 208-466-7833  
E-mail: loveinc@gmail.com

The Word of God is the basis for the NEW HOPE Relational Program, a special ministry of Love INC. God's Word has the answer for each situation, no matter how difficult or hopeless it may seem. Love's program is available to those in our community who wish to build a disciplined plan for their life to get out and stay out of debt.

Love INC's ministry is open to both church and unchurched people. It is our belief that we are all God's creation and we are commanded to love one another and help each other in our difficulties. This program is made possible by the grace of God, support from our local Christian churches, and volunteers who give their time lovingly and unselfishly to fill the many needs of this ministry.

The NEW HOPE Relational Program does not exist to "fix" the client's financial situation, nor is the volunteer budget advisor there to do it for him/her. The client's success will be entirely dependent upon his/her level of commitment to the program and willingness to apply the necessary disciplines in his/her life.

Following are some of the more frequently asked questions and both clients and budget advisors ask about our program.

### **Q What are some of the requirements needed to be eligible for the program?**

**A** Some of the eligibility criteria are:

- You have a source of income.
- All adults living in the home must be willing to attend the program together.
- You will allow your finances to be monitored in a controlled environment.
- You must be willing to attend the weekly one-hour group session, plus the one-hour private session with your personal Budget Advisor.
- You must be physically able, mentally competent, and substance-abuse free to attend.

### **Q How do I register for the program?**

**A** Call the Love INC office and complete a verbal intake over the telephone, (208) 466-7810 x105. If you meet the eligibility criteria, you must attend an orientation class to receive additional materials.

### **Q How much does it cost?**

**A** The NEW HOPE Relational Program and its counsel are absolutely free.

### **Q When is the class held, and how long does the program last?**

**A** The NEW HOPE Relational Program is help year around, one night a week from 6:00-9:00 p.m. at a local church which offers a neutral setting during with the clients and Budget Advisors meet both in a group and a one-on-one setting. Call the Love INC office to find out the location and class times.

### **Q I have children. Do you provide child-care?**

**A** We have a children's program called "God's Treasures" specifically for NEW HOPE children. We care for infants through twelve years old with volunteers from our local churches and dinner is provided for each **child**. Children will need to be enrolled before entering the program.

### **Q What if I have to work when the class is held?**

**A** People who have a job that would legitimately keep them from attending, will need to speak with the Love INC Budget Case Manager to see if special arrangements can be made.

### **Q What if I don't have transportation to the program?**

**A** If no transportation is available we will try to arrange transportation for that client if it is absolutely necessary. The client will need to call the Love INC office at 466-7810 to arrange it as least one week in advance.

### **Q How long will I have to attend these classes?**

**A** The NEW HOPE Relational program is a continual program that includes hands-on work with trained volunteer advisors, goal-setting exercises, participation in group activities designed to be a support system, and other living skills. The length of a person's involvement will depend on several factors: degree of financial difficulty, client's level of commitment and self-discipline, and the desire to learn.

*Trust in the Lord with all your heart and lean not on your own understanding; in all your ways acknowledge Him, and He will make your paths straight."*

*Proverbs 3:5-6*